

EONE GRINDER PUMP TRAINING

FR Mahony has provided the link for the training session. If you attended the training, we still advise you to create an account. This will give you access to all the training materials from the class as well as the test for the certificate. If you did not attend the training class, you need to view the training videos and take the certificate test in order to perform sewer connections requiring a grinder pump within the City Of Warwick.

You can proceed directly to the website (<https://eone.myabsorb.com/>) and click 'Sign Up'.

The next page will request you to enter an enrollment key.

- If you are an installer in FR Mahony's territory, utilize the following key: **5MfoLIWYI2ajyNr-dzHp**

Fill out the standard information to finalize creation of your account and log in.

Once you log in you will be guided through the website and then all the pertinent courses and resources will be available to you on the **My Courses** section. You will need to complete both the Level 1 and 2 courses (shown below) before a certificate can be issued.

The screenshot displays the EONE training website interface. At the top, there are two main sections: 'Resources' (with a document icon and text 'View Manuals, Schematics, Videos, Brochures, and more') and 'E/One System Description and Overview' (with a grinder pump image and a 'Resume ▶' button). Below these are three navigation buttons: 'Catalog' (with a book icon and text 'See a complete list of available courses'), 'Enrollment Key' (with a key icon and text 'Sign up for automatically assigned courses'), and 'My Courses' (with a course icon and text 'See courses you are enrolled in', circled in red). The bottom section shows two course cards. The first card, 'Certified Installation Level 1', features a green checkmark, a star icon, and a green 'Completed' button with a checkmark. The second card, 'Certified Installation Level 2', features two star icons and a blue 'Resume' button with a refresh icon.

Frequently Asked Questions:

What is E/One Training Academy?

E/One Training Academy (eone.myabsorb.com). is where distributors, 3rd party service centers, and 3rd party installers take certified courses.

As we are starting fresh on a new platform, we are asking that all previously certified individuals re-certify.

How do I sign up new users?

For easy automated sign up, we are utilizing an enrollment key system for new users.

An enrollment key is used to provide new users access to a specific level of courses and resources on E/One Training Academy.

Please note – these keys can be shared with ANYONE in your territory based on the type of work they will be doing with you.

- 3rd Party Installers (Installation Only access)
- 3rd Party Service Centers (Installation and Service access)
- Distributor Personnel Level (Installation and Service access)

These (3) keys are specifically tied to your distributorship. They can be reused multiple times to enroll new trainees to your Training Academy.

Can I use this for anything other than taking my certification tests?

This new platform allows us to upload vast amounts of resources including installation instructions, service manuals, step-by-step videos, and more.

These resources can be accessed from an office or home computer, as well as on a mobile device out in the field.

There is also a video available on the platform that will walk you through basic navigation & functionality. You can find it under "My Courses":

